

## Inclusion (Rights) Policy

### **STATEMENT:**

It is the policy of planHELP to actively promote inclusion of all of our customers within their own environments.

We acknowledge and support the right of all humans to participate within all aspects of their community.

This policy applies to all customers of the business, including children and their families.

### **RESPONSIBILITIES:**

#### **PLANHELP RESPONSIBILITIES**

- Collecting as much relevant information regarding the natural environments of the customer as possible
- Collaborating with both the customer and relevant people within the environment
- Conducting assessment and intervention wherever possible within the natural environment of the customer
- Ensuring that environments important to the customer are included in support planning
- Ensure that intervention strategies are relevant and achievable within the identified environments

#### **CUSTOMER RESPONSIBILITIES:**

- To provide where possible information about relevant natural environments for the customer
- To provide information where possible as to relevant people within the natural environments
- To do their best to engage with identified intervention strategies
- To inform us if intervention strategies are proving to be less relevant or too challenging within the natural environment
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### **LINKS:**

United Nations Convention on the Rights of People With Disability

United Nations Convention on the Rights of the Child