

Let's talk... planHELP

10 Reasons why I haven't used my NDIS funding

Many of us get anxious before our NDIS Plan Reviews. Even more so when we are hearing stories of people losing necessary funding because they haven't been able to use all of the budget in their last plan.

These are the most common reasons we hear as to why funding hasn't been used during the life of a plan:

- I didn't even know I had a plan until it was ___ months old
- I had my plan for ___ months before my LAC got in contact with me
- I was on a ___ month waiting list before I could speak with my CoS
- My CoS was inexperienced and used all my funding so they could learn their job. I didn't get the support I needed
- I was told by ___ that I had x hours of funding to use each week. I had twice/___ that
- I couldn't get hold of my LAC/CoS when I needed support
- My plan was set up to be Agency Managed and I specifically wanted to use providers who were not registered
- My Support Provider couldn't do what I needed, but kept telling me 'soon' so I kept waiting
- There are no providers available who have the skills I need
- There are no providers in my area (at all, or with vacancies, or who I will use)

Make sure you are properly prepared for your NDIS Plan Review meeting:

- Know what you have spent, know what you haven't spent (your underspend)
- Use the list above and tick all the reasons why you haven't spent the funds
- Be able to explain why you will be able to get the supports you need during the next plan
- If you can't get supports because there are no providers currently in your area, do NOT accept "Thin Markets" or "Market Failure" as a reason to reduce your plan.

planHELP have done our best to get this general InfoSheet right based on our understanding of the relevant information at the time. You may need to get appropriate professional advice as we don't know your personal circumstances.

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Thanks, *Caroline* and the planHELP Team

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